

2014 Public Service Recognition Awards



*hosted by the
Oklahoma Federal Executive Board
Monday, May 5, 2014*

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Clerical/Administrative Assistant of the Year



The Muskogee VA Regional Office is one of four Regional Processing Offices that process VA Education claims for the United States. Employees shown are completing a GI Bill claim.

Don't tell people how to do things, tell them what to do and let them surprise you with the results.
—George S. Patton

Maria Ann Bowens

~Clerical/Administrative Assistant~(DOD)
428th Field Artillery Brigade – Ft. Sill



Mrs. Maria Bowens is the Family Readiness Support Assistant (FRSA) for the 428th Field Artillery Brigade, Fort Sill, OK. Her primary duties are to educate and empower military families to overcome many of the difficulties inherent to life in the US Armed Services. It's a high-stress job that requires a deep comprehension of military nuances, expertise in social work, and proficient administrative skills—just to name a few. Additionally, due to budget cuts and downsizing, she offers her expertise to multiple units throughout the post that do not have the position currently filled. As the wife of an Army First Sergeant, her roles as a volunteer and FRSA blur into a large, very clear picture of someone making a huge impact for our military families and community at large. Maria is the recipient of many military

and civilian awards, including the Yellow Rose of Texas presented by Governor Rick Perry.



Rosemary L. Herman

~Clerical/Administrative Assistant~(DOD)
552^d Air Control Wing – Tinker AFB



Rosemary Herman distinguished herself in 2013 as the 552nd Air Control Wing Commander's Administrative Assistant at Tinker Air Force Base. During the period, Mrs. Herman went about and beyond her duties to provide supplies for the World Relief Organization by assembling over 100 health and school kits which improved 500 children's Quality of Life. She was also a key protocol liaison for 18 Distinguished Visitors events, two Change of Command ceremonies, and three hospitality visits which enhanced business partnership with local community leaders. Furthermore, Mrs. Herman always put the Airmen first by providing care packages, organizing over 60 morale events, and promoting the Home Away From Home program. Finally, she selflessly aided the local community after the devastating EF-5 tornados that hit

Oklahoma by providing food and supplies to those in need. The accomplishments of Mrs. Herman reflect great credit upon herself and the United States Air Force.

Reda B. Johnson

~Clerical/Administrative Assistant~(DOD)

US Army Garrison – Ft. Sill



Ms. Johnson is conspicuous in her dedicated support to the Directorate of Plans, Training, Mobilization, and Security (DPTMS). She is the directorate lifeline to the rest of Fort Sill in coordination of civilian personnel actions and management/employee relations with the Civilian Personnel Action Center (CPAC), the Resource Management Office (RMO) on budget and personnel matters, and actions involving the other directorates within the Garrison and within the Fires Center of Excellence and Fort Sill, Mrs. Johnson is actively involved with the Civilian Well Being Office (CWBO) in providing information on employee assistance programs available at Fort Sill. She provides thoughtful advice on many issues to the Director and Division Chiefs within DPTMS.



Loretta Lynn Moon

~Clerical/Administrative Assistant~(DOD)

Air Force Sustainment Center – Tinker AFB



Ms. Moon was the vital link to create a technologically advanced program that integrated routine programs such as SharePoint, ACCESS, EXCEL, DCPDS, and GLOBAL into a tool that can be launched and sustained at no cost to the federal government. The support mechanism she provided is a one stop shot on SharePoint that allowed uploading information and access to policy regulations and other vital information necessary to carry out the mission. She designed a tracking tool for three distinctive branches, education, and training, personnel, and manpower so they could track suspenses from higher headquarter and follow the progress on each. The result – the Directorate of Personnel has never been late on an AFSC suspense. This tool will allow for the ESDP

program to not only continue at Tinker AFB, but be deployed to Robins AFB and Hill AFB thereby enhancing opportunities for almost 34,000 federal civilian employees and grow our future AF leaders.

Erin A. Foster

~Clerical/Administrative Assistant~

NEXRAD Radar Operations Center – Norman



Mrs. Erin Foster provided remarkable support as a Management Analyst in the Director's Office of the National Weather Service's Next Generation Weather Radar (NEXRAD) Radar Operations Center (ROC). Her major responsibilities include supporting a diverse mix of Federal DOC, DOT, DOD/AF, and contracted employees by managing a broad spectrum of programs dealing with acquisitions and procurements, facilities management, and administrative support. Erin's extraordinary work ethic and selflessness are key contributing factors that led to her high-caliber performance. She consistently completes all duties with 100% accuracy and exceptional skill. Her character, devotion, and professionalism make her a picture-perfect role model for others to emulate.



Sandra Vaughn

~Clerical/Administrative Assistant~

Veterans Affairs Regional Office – Muskogee



Sandra Vaughn is an exemplary employee who consistently does the right thing, for the right reason, in the right way. She is dependable and can be counted upon to be at her desk attending to the administrative affairs of the Education Division. She is honest and efficient. She accomplishes her tasks with ease, often taking on additional work without complaint and seemingly without effort. She is professional in her dealings with others and maintains confidentiality. Sandra works quietly behind the scenes to ensure success for all 900 employees in the Division.

Lissa Wohltmann

~Clerical/Administrative Assistant~

Veterans Affairs Medical Center – Oklahoma City



Ms. Wohltmann provides exceptional support to the Neuroscience service. She works closely with Veterans, their families and staff. She is instrumental to the service by providing excellent support to the professional and non professional staff. She is a team leader on lean projects looking at improving the service that is provided to our Veterans.



Did you know?

By Presidential Directive in 1961, President John F. Kennedy established Federal Executive Boards (FEB) to improve interagency coordination and communication among Federal departments and activities outside of Washington, D.C. The Director of the U.S. Office of Personnel Management is responsible to the President for the organizational and programmatic activities of FEBs.

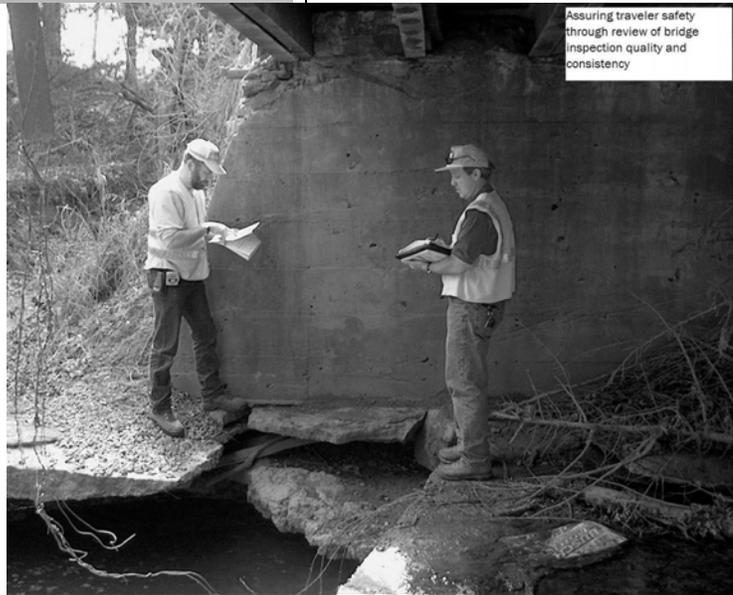
The need for effective coordination among Federal organizations' field activities was clear then, and is even more important in today's environment. Approximately 87% of all Federal employees work outside of the National Capital area and most Federal programs are implemented through the regional and local offices of Federal departments and agencies. Regional and local Federal officials are the Federal Government's principal representatives to the vast majority of our nation's citizens.

Outstanding Community Service



Aircraft Armament Systems Specialist with the 138th Fighter Wing (Air National Guard) from Tulsa, Okla., engages the aft dampener on an AIM-120 AMRAAM missile.

Federal Highway Administration assuring traveler safety through review of bridge inspection quality and consistency.



Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it's the only thing that ever has. *—Margaret Mead*

Julia M. Blevins

~Outstanding Community Service~

Internal Revenue Service – Oklahoma City



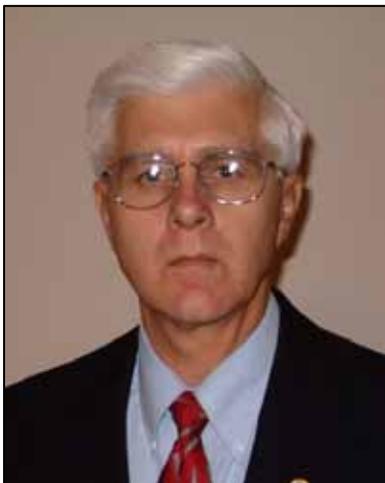
In May 2013 Julia Blevins disregarded her own safety to help aid her neighbors during the (F4) tornadoes that touched down in the Oklahoma City, Norman, and surrounding areas. Julia joined Red Cross volunteers to aid those affected by the storms. Julia Blevins also distinguished herself by providing yearly VITA tax assistance support to her community. Julia also provides support to her community by performing in a church leadership role for numerous nationally supported and local events, such as Cure for Cancer, Walk for AIDS, and Help for the Homeless. Julia has brought credit upon herself and the Internal Revenue Service.



Dennis Clippinger

~Outstanding Community Service~

1st Battalion, 30th Field Artillery – Ft. Sill



Mr. Dennis Clippinger is a member of American Business Clubs of America (AMBUCS) and has served as that organization's 1st Vice President, Vice President, President, Pancake Day chairman, and District Director for two terms. This organization serves to put together and distribute AMTRYKES for handicapped children and wounded warriors. Mr. Clippinger is a board member of the Armed Services Y for the last 5 years and serves on the executive committee, Red River craft/beer festival committee, financial committee and new development committee which all meet monthly. He is also on the building committee and governance committee. He is 1st Vice President currently in line to become President in 2015. Mr. Clippinger is also a very active member at St Paul's United Methodist Church

since joining in 1994. He has been on various committees (Missions, Finance, Legacy, and Staff Parish Relations), as well as serves as chair person for Finance, Legacy and Admin Council.

Sonya R. Dulan

~Outstanding Community Service~

United States Postal Service – Oklahoma City



In addition to her service as the Customer Relations Coordinator for the United States Postal Service Oklahoma District, Sonya has worked with numerous outreach programs that partner the USPS and Postal Customer Council with non-profit organizations such as the Boys and Girls Clubs, Salvation Army, and the Regional Food Bank. She has also voluntarily worked with our internal employee organization to coordinate employee initiatives such as the Corporate Challenge. Sonya has always taken the lead and been the USPS liaison with our community. One of her most rewarding projects is the annual Letters to Santa program. Her leadership of this voluntary program for the past two decades has had a lasting impact on many families in the

Oklahoma City area, bringing joy to their holiday season.



Misty Dawn McGlugritch

~Outstanding Community Service~

Mike Monroney Aeronautical Center – Oklahoma City

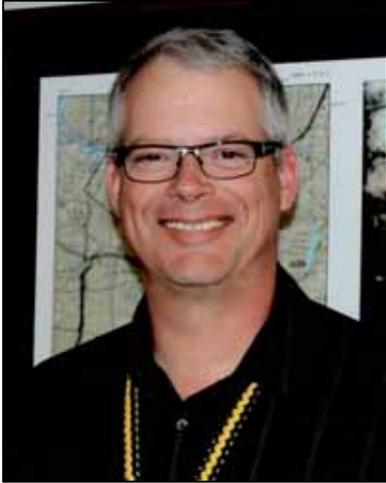


Fighting injustice, fulfilling needs, and serving community at home and across the sea, Misty McGlugritch exhibits an extraordinary commitment to people. She is a published author of a Spiritual Acronym book entitled: N.A.I.L.S. - Necessary Atonement In Lamb's Sacrifice. She uses these acronyms to teach, encourage, and heal people of all ethnicities and critical life situations. She has donated hundreds of books to U.S. troops, Malaysian missionary schools, the sick and terminally ill, as well as discouraged and downhearted individuals. Using her organizational skills to orchestrate donation drives year round, she collects specifically identified items of need for numerous ministries within her community. Her strong faith and family values carry over to her dedication in helping those in need.

Keith Shykes

~Outstanding Community Service~

Aeronautical Navigation Products– Oklahoma City



Keith D. Shykes is an outstanding team member in the Aeronautical Navigation Products, Instrument Flight Procedures. Keith excels as the first line supervisor of the Instrument Flight Procedures Impact Analysis Team. His day to day responsibilities are to ensure the safety of the National Airspace System and the flying public. Keith does this with the same dedication and enthusiasm as he does keeping his community safe as a volunteer fire fighter. Keith is meticulous and focused when it comes to supporting his local community during times of fires, natural disasters and other calls for help. He recently attended and successfully completed the National Wildfire Coordination Group Red Card Certification. This course is for structural fire fighters who want to be certified for Interstate Deployable Wild Land Fires. This course is extremely

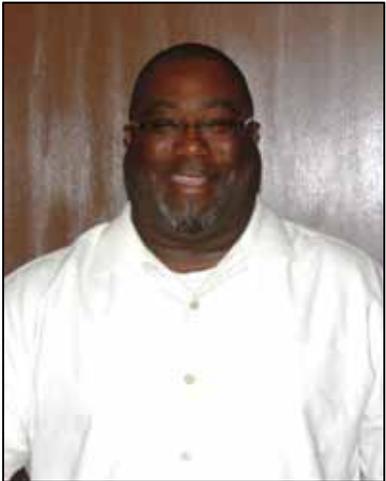
difficult both physically and mentally and has a 50% dropout rate. Keith was one of the seven attendees out of 15 that made it through the entire course and was certified. This was a notable achievement since Keith is 50 years old and was the oldest participant among much younger firefighters. With this certification, he is now capable of assisting with wild fires all across the United States.



Darryl A. Wilson

~Outstanding Community Service~

US Army Garrison – Ft. Sill



Mr. Wilson is an employee at Fort Sill Army Radar Approach Control and is employed as a Supervisory Air Traffic Control Specialist at the Air Traffic Control facility. Mr. Wilson is heavily involved in the Equal Opportunity and US Army Sexual Assault Prevention and Response programs helping to ensure equal treatment of all personnel. Mr. Wilson contributes many hours a year coaching pre-teen children in the community. He volunteered over 20 hours a week since March 2013, cleaning and maintaining the complex to give local kids a facility to participate in a more competitive baseball league. He coached the Pee Wee division to the District Championship and allowed him to be recognized as Coach of the Year 2013. Mr. Wilson is a valued team

member and community service provider as part of the Fort Sill Team Pride.

Outstanding Customer Service



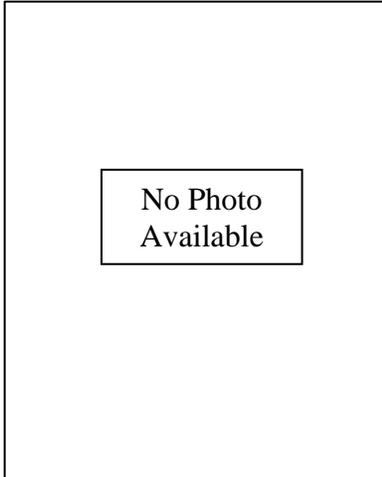
Quality in a service or product is not what you put into it. It is what the client or customer gets out of it.
–Peter Drucker

Customers don't expect you to be perfect. They do expect you to fix things when they go wrong.
–Donald Porter

Dorinda Bingham

~Outstanding Customer Service~

Social Security Administration - Enid



Dorinda offers excellent service with a smile. She is consistently courteous and respectful to her co-workers and especially our customers. She provides compassionate and understanding service to customers with varying backgrounds, ages, and cultural differences. Dorinda often serves difficult customers who maybe angry or frustrated. She is able to listen and communicate with individuals to get to the root of their needs from Social Security and then provides top-notch service. Not only does Dorinda use a calm and empathic manner with customers to help them through difficult times and confusing situations, but also, she continues to monitor the changes and updates

individuals have requested to ensure the customer is satisfied. Her calm demeanor and competent manner help her to provide outstanding customer service.



Beverly L. Bordy

~Outstanding Customer Service~

Aeronautical Navigation Products – Oklahoma City



Bev L Bordy is a Program Specialist with the Federal Aeronautical Navigation Products, Mike Monroney Aeronautical Center, Oklahoma City, Oklahoma. Bev is also an exceptional Aeronautical Information specialist with the Instrument Flight Procedures Team dealing on a daily basis with Lines of Businesses within the Central Region's Operation Support Group and Flight Procedures Team. Bev exceeded expectations as the project coordinator of the Optimization of the Airspace and Procedures in the Metroplex for Houston and North Texas. Bev orchestrated and coordinated all aspects of this major undertaking that contained hundreds of projects and tasks dealing with Standard Terminal Arrival Routes, Standard Instrument Departures, Standard Instrument Approach Procedures, and

Waypoints for over 30 airports.

Danielle Brown-Rainwater

~Outstanding Customer Service~

Federal Emergency Management Agency, Region 6



During the Oklahoma Tornadoes in May 2013, Danielle Brown-Rainwater was instrumental in expediting the Hazard Mitigation Grant Program (HMGP) for the state of Oklahoma, approved within weeks of the declaration. In addition, funds for HMGP projects were expedited. In the first month Danielle put 1.8 million dollars on the July spend plan for approved HMGP projects. In the following month Danielle had \$1.7M on the August spend plan. This exhausted all the HMGP projects on the shelf. Danielle worked with the State to set up HMGP workshops where she went out into the communities to work with local jurisdictions to develop HMGP grant projects and the procedures and how to apply for HMGP grants. Danielle was able to overcome the road blocks and succeed in the arrangement of several workshops and will

continue to return to Oklahoma to conduct workshops as more are planned.



Nancy Crenshaw

~Outstanding Customer Service~

US Army Corps of Engineers - Tulsa



Mrs. Nancy Crenshaw of the U.S. Army Corps of Engineers, Tulsa District has been an outstanding Administrative Officer, going about and beyond normal job expectations to take care of employees, who are her customers, during a year of significant challenges. Her performance has raised the bar concerning dedication, selfless service, and accomplishments. The most significant impacts of Ms. Crenshaw's accomplishments and contributions were related to minimizing vacancy fill times, employee morale and retention. Ms. Crenshaw devotes a significant amount of time in supporting Science, Technology, Engineering and Mathematics initiatives. She actively participates and recruits volunteers to serve as mentors in local events and then makes sure those individuals are recognized for their contributions.

She is an active member of the District's deployable Emergency Response Power Team with previous deployments in support of Super Storm Sandy and locally during the most recent ice storm in Southeastern Oklahoma this past November.

Cindy Hart

~Outstanding Customer Service~

Veterans Affairs Regional Office - Muskogee



Cindy Hart is the coach of the Intake Processing Center and serves as a vital asset to the Muskogee Veterans Affairs Regional Office (VARO). In 2013 she was selected as the Muskogee VARO Coach of the year. She represents integrity and dedication. The commitment she displays to her employees and the veterans they serve is evident. Her kind spirit and positive attitude are contagious as many of her employees strive to be like her. By creating programs that enhance an employee's sense of accomplishment she instills confidence and is continually building future leaders. Cindy's ability to adapt and overcome are factors that have led to her success. As Veterans Benefits Management Systems become more prominent, these attributes become more and more evident with the constant changes and

challenges it brings. Cindy dedicates her free time serving others whether it is in the choir at church or serving snow cones for youth at church camp.



Marlene Howard

~Outstanding Customer Service~

US Army Garrison – Ft. Sill



Marlene Patricia Howard's performance exceeds normal expectations. She provides superior customer support to Military, Civilian, contractors and Family members assigned to Fort Sill. Customers are always greeted with a warm welcome and focused attention. Mrs. Howard provides outstanding assistance to Security & Intelligence Division team in executing all security disciplines in support of Fort Sill's Information, Industrial and Personnel Security and related security education training. She continues to make meaningful contribution to the U.S. Army and Fort Sill community. Mrs. Howard is a valuable Oklahoma citizen and civil servant. Her selfless service reflects her professionalism and commitment to duty, exemplifies outstanding attributes of expertise, and devotion

to the U.S. Army, Fort Sill and the State of Oklahoma.

Nancy Taylor

~Outstanding Customer Service~

Mike Monroney Aeronautical Center – Oklahoma City



Ms. Nancy Taylor of the FAA's Logistics Center in Oklahoma City as an Inventory Manager who provides professional, effective and essential customer service to our Customs & Border Patrol (CBP) customer. Ms. Taylor supports CBP's Mobile Surveillance System (MSS) which is a key tool used to detect illegal intrusion into the United States on the southern and northern border. Ms. Taylor introduced program cost avoidances of nearly \$500,000, order fill rate numbers exceeding 97.3% and innovative reports that provide the customer with a current picture of the status of all systems expected to require maintenance, in maintenance, or have just completed maintenance. Ms. Taylor has received unsolicited accolades from high levels of CBP leadership acknowledging her contributions to the program. Her demeanor with the

customer endears them to her allowing her to be more effective at serving them. She exemplifies all the criteria defining the ideal recipient of this honor.



Did you know?

The Federal Executive Board communicated hazardous weather and other conditions creating situations that may jeopardize the safety and well being of federal employees and their families. FEB sent numerous situational reports and updates throughout the year to Federal leaders as well as distributed information to Oklahoma residents regarding: damage reports; scam details; and recovery center information after snow, ice, tornadoes, flooding and straight winds occurring this fiscal year, each resulting in national declarations. Updates included information that agency leaders could share with their HQ and employees. The information included: addresses of open shelters (for people and for pets); power outages; cell tower outages; road closures; fatalities; resources for assistance; and location of disaster recovery centers.



Outstanding Diversity Contribution



USGS Oklahoma Water Science Center Hydrologic Technicians providing education about water quality and stream gaging to fifth-grade students at the Goddard Youth Camp near Sulphur, Oklahoma

Be inclusive. When you bring more heads together, you get more answers.

—Cindy Kent

If you want to build a society, you must include everyone as a builder. If you contribute to something, you belong to it.

—Jonathan Sacks

Samantha Cain

~Outstanding Diversity Contribution~

Veterans Affairs Regional Office - Muskogee



Samantha Cain was named the station EEO Special Emphasis Committee Coordinator 18 months ago, and in that short amount of time, she has: created a monthly newsletter on diversity and inclusion: transformed 10 bulletin boards in 3 buildings to boards full of information on EEO special observances material: coordinated a Diversity and Inclusion Day for 1,300 employees: and encouraged employees to actively become involved in diversity events in the community. Through her hard work and leadership, Ms. Cain has helped employees learn about our diversified American history, and that “no matter the month, no matter the event, we should join one another and celebrate all Americans”. Through the work she does at the Veterans Administration to the many voluntary activities she participates in, Ms. Cain is

an outstanding example of acceptance of others. Diversity and inclusion are not just words to Ms. Cain—it’s how she lives her life.



Tina Culotta

~Outstanding Diversity Contribution~

US Army Garrison – Ft. Sill



Mrs. Christina M. Culotta is an outstanding U.S. Army veteran and valuable Oklahoma citizen and civil servant. She is very conscientious, organized, committed, pays meticulous attention to detail and takes pride in her work. In the midst of personnel shortages, her performance has been nothing less than stellar. Mrs. Culotta’s knowledge base of many Army security programs and the Sexual Harassment Assault Response Prevention program, and her willingness to share her expertise with other are admirable and set an excellent example for others to emulate. She’s an outstanding leader and has the potential to assume responsibility for tasks much greater than those currently assigned. Her selfless service reflects her professionalism and commitment to those she serves, exemplifies outstanding attributes of expertise, and devotion to the United States Army, Fort Sill and the State of Oklahoma.

Outstanding Employee with a Disability

Richard Butts

~Outstanding Employee with a Disability~

Air Force Life Cycle Management Center – Tinker AFB



Mr. Richard Butts, assistant Technical Order Manager for the E-3 Technical Control Group (TCG) in the Air Force Lifecycle Management Center's Battle Management Division is an integral member of the E-3 International TCG team Supporting NATO, United Kingdom, France and Saudi Arabia. His ability to work with and identify unique requirements to four Technical Order libraries belonging to foreign military countries proves him a valuable asset to the branch. Mr. Butts accomplishes his primary duties and all other tasks assigned with a level of expertise and a superior level of attention. His ability to meticulously file incorporated AFTO 252 changes into the Country Standard Technical Orders (CSTO's) assures the latest information is readily available for fleet operational and maintenance

management. Mr. Butt's attention to detail and personal efforts are vital to the success of our International Partner Programs. His organizational skills and willingness to help are crucial assets to the TCG.



Kari Ryan

~Outstanding Employee with a Disability~

Veterans Affairs Regional Office - Muskogee



Kari Ryan is an employee who focuses on her ability rather than her disability. She honors our Nation's veterans through her won hard work and desire to serve them. Kari has successfully completed thousands of veterans' claims for education benefits. She does her work with quiet dedication and strong belief in the "rightness" of serving others. Most importantly, Kari is a shining example that hard work and determination can overcome almost any obstacle. She is a role model for many fellow employees, as they can see her strength in character by the way she lives her life on a daily basis. Kari is highly deserving of this award for an outstanding employee with a disability because of all her abilities to be successful.

Outstanding Law Enforcement



Communications Exercise of various federal, state, and local law enforcement agencies and emergency responders.

Police being only members of the public who are paid to give full time attention to duties which are incumbent on every citizen in the interests of community welfare and existence.
—Sir Robert Peale

David Algarin

~Outstanding Law Enforcement Employee~

Federal Protective Service – Oklahoma City



In May 2013, during the Moore, Oklahoma tornados, Area Commander (AC) Algarin led his team in disaster response even while he himself was relocating to Oklahoma. The tornadoes were listed as one of the deadliest in Oklahoma history. The Oklahoma Department of Emergency Management reported that 25 people were killed, an estimated 1,150 homes were destroyed, and an estimated \$2B in damages occurred. AC Algarin immediately led his team in to survey, secure and protect federal facilities, assisting the local community in its hour of need in the aftermath of the tornadoes. Working jointly with the Federal Executive Board and local command center, he immediately confirmed the status and location of all FPS assigned personnel, federal facilities and other Department of Homeland Security interest. AC Algarin's actions left a positive

lasting impression with the local communities in need.



Kristofor S. Raper

~Outstanding Law Enforcement Employee~

United States Secret Service – Oklahoma City



In 2013 Special Agent (SA) Raper assisted twenty-eight agencies and Police Departments, and the Oklahoma State Bureau of Investigations with investigations that included burglary, theft, arson, homicides, and situations involving the possession and distribution of child pornography and child molestation. During an investigation SA Raper acting on behalf of the United States Secret Service Oklahoma City Field Office, assisted Logan County Sheriff's Office and the Internet Crimes Against Children Task Force in an investigation pertaining to the possession and distribution of child pornography. Investigators reported the suspect, downloaded pornographic images of children while using the online file sharing program to distribute images and videos of children ranging from approximately six to thirteen years

of age. SA Raper was able to obtain an admission from the suspect who voluntarily admitted numerous times of knowingly downloading and sharing pornographic images and video of children.

David M. Wilsey

~Outstanding Law Enforcement Employee~

USPS Office of the Inspector General – Oklahoma City



Special Agent David Wilsey is responsible for the investigation of Workers' Compensation fraud involving postal employees in the state of Oklahoma. His duties include reviewing potential fraud allegations and then investigating those cases for administrative and criminal charges. The U.S. Postal Service experiences a great deal of expense in the area of Workers' Compensation payments that directly affects the bottom line of postal finances. In FY 2013, Special Agent David Wilsey aggressively pursued those employees who were suspected of fraud. Agent Wilsey's investigation resulted in the removal of one employee which resulted in four guilty pleas in federal court. His work in this area is extremely important to the financial state of the U.S. Postal Service.



Did you know?

The Oklahoma Federal Executive Board office regularly assists federal agencies in Oklahoma to “connect” to coordinate the availability of excess property with an agency needing the items. This is through the normal course of business. After the May 2013 tornadoes the FEB office was able to coordinate the search for an entire office of furniture, equipment, and computers to furnish an agency that had their physical space destroyed. With the help of the federal community this office is back to business as usual.



Supervisor/Manager of the Year



Water Egress Facility at FAA, a 175,000-gallon indoor facility (38' wide, 43' long and 15' deep) has underwater observation windows and the water temperature can be controlled from 45°F to 90°F and is used to study techniques and procedures for emergency egress from an aircraft, water survival, use of flotation devices, and personal rescue using a helicopter hoist.

Organization doesn't really accomplish anything. Plans don't accomplish anything, either. Theories of management don't much matter. Endeavors succeed or fail because of the people involved. Only by attracting the best people will you accomplish great deeds.

—Colin Powell

Cecil A. Anderson

~Supervisory~(DOD)

72nd Operations Support Squadron – Tinker AFB



Technical Sergeant Cecil Anderson took over as Noncommissioned Officer in Charge (NCOIC) of the weather flight after the previous NCOIC retired. He developed weather briefs and prepared injects for the Tinker Air Force Base Natural Disaster Response Exercise, which prepared 26,000 base personnel for the tornado season. He analyzed and forecasted two record breaking tornado events providing precise weather briefs to the base's senior leadership 96 hours in advance. As a result, 27 military aircraft were evacuated saving the Air Force \$6 billion in aircraft assets. Sergeant Anderson's technical and leadership ability has been lauded by the 72nd Air Base Wing Commander, and he has received numerous accolades including recognition as the best base weather station in the Air Force Materiel Command and was recognized as "Exceptional

Performer" by the inspection team for leading the weather flight to 98.9% "Outstanding" on the Standardization and Evaluation Program, Weather Operations inspection.



Christina Horvat

~Supervisory~(DOD)

NEXRAD Radar Operations Center – Norman



Ms. Christina Horvat is recognized for outstanding supervisory and professional administration of the Systems engineering Team of the Engineering Branch of the Next Generation Weather Radar (NEXRAD) Radar Operations Center (ROC). Christina provides guidance and direction for a Tri-agency customer base within the Departments of Commerce, Defense and Transportation. She provides remote communications network analysis and design, technology refresh of complex IT components, technical support for configuration management on the \$1.6B Weather Surveillance Radar 1988, Doppler (WSR-88D) comprised of 168 systems maintained and operated by over 1000 field technicians and meteorologists and deploys emergency restoration teams on short notice to weather radar sites around the CONUS to effect communications repairs and

returns the system's product distribution back to operational status. Ms. Horvat's expertise, dedication, and exceptional supervision over a diverse team were instrumental in the successful approval of \$155M Service Life Extension program.

Ken Kebbell

~Supervisory~(DOD)

US Army Corps of Engineers – Tulsa



Mr. Ken Kebbell successfully led the Environmental Engineering Branch, Engineering & Construction Division of the U.S. Army Corps of Engineers, Tulsa District in providing high quality environmental restoration and environmental quality and compliance services in support of a diverse military customer base. Through his leadership, the District was able to readily adapt to evolving environmental support requirement and continued to provide responsive and timely program support in a year that brought significant human resource challenges associated with sequestration. Under his leadership, Tulsa District awarded in excess of 150 task order contracts with an aggregate value of \$95.7M of environmental work for Army, Air Force, and other Federal clients throughout CONUS. He set a great example of embracing regional interdependence in the Corps and has established successful business relationships with his peers in most USACE divisions.



Kathryn A. McClure

~Supervisory~(DOD)

Army Fires Center of Excellence – Ft. Sill



Ms. Kathryn “Kate” McClure is the Chief of Client Services, Office of the Staff Judge Advocate, Fort Sill, Oklahoma, overseeing the Legal Assistance Division the Claims Division, and the Income Tax Assistance Division won a prestigious Department of the Army Award for Excellence. The Claims Division continued its Blue Chip Authority to settle claims against the Army up to \$100,000. The Tax Center saved soldiers \$1 million in filing fees and generated millions in returns to soldiers. In total, Ms. McClure oversaw the provision of over 11,000 services to over 7,000 individual clients and the processing of over 6,600 tax returns. Additionally, Ms. McClure serves on the Oklahoma Bar Association’s Military Assistance Committee as an officer in their Military and Veterans Law Section as well as Armed Forces Disciplinary Control Board, and the Housing Service Office.

Robert Jeremiah Mullinax

~Supervisory~(DOD)

552^d Air Control Wing – Tinker AFB



Capt Robert Mullinax distinguished himself this past year through dedication to this country and to the Airmen under his supervision. He was an exercise Superior Performer, Distinguished Graduate of instructor upgrade, and the Squadron Company Grade Officer and Flight commander of the year for his squadron. He ensured his Airmen were ably trained to meet the rigors of combat even though sequestration severely limited flying resources. He was hand-chosen to represent the 552 Air Control Wing in Canada and when the President of the United States Traveled to Costa Rica. His accomplishments as a Flight Commander resulted in Capt Mullinax's selection as Deputy Director of Wing Personnel where he manages the promotion, retention, award, and administration processes of over 5,000 persons in the Wing. The distinctive accomplishments of Capt

Mullinax during this year reflect credit upon himself, the 552 Air Control Wing, and Oklahoma.



Joseph (Joe) Riedl

~Supervisory~(DOD)

Air Force Life Cycle Management Center – Tinker AFB



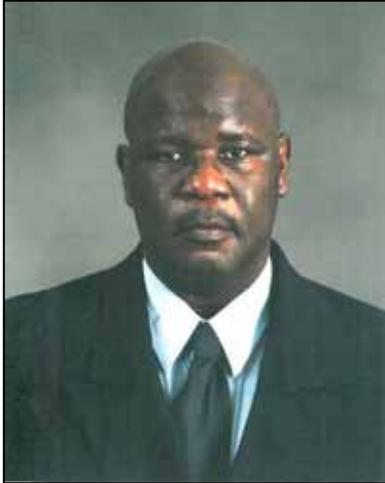
Mr. Riedl is a high performing, experienced leader. He has served as B-2 Technical Support section chief for four years. His responsibilities include leading a group of two supervisory and 22 journeyman level equipment specialists, two journeyman technical data specialists, and a flight manual manager. His section is responsible for maintaining safe, accurate technical data in the form of over 350 technical and flight manuals encompassing over 150,00 pages. During this award period he successfully implemented the maintenance repair capability for various aircraft systems that required thousands of pages of technical guidance and prototype repair completions. He focused the organization on support for the 509 Bomb Wing. They developed and issued 264 technical data changes. Through their persistence and attention to detail the B-2 has achieved its eight

consecutive year for 12 hour fix rates exceeding Air Force standards and Aircraft Availability rates within Air Force attainable goals.

Darryl T. Stewart

~Supervisory~(DOD)

US Army Garrison – Ft. Sill



Darryl Stewart is an exceptional manager and organizer who has demonstrated expertise as a leader has measurably improved the overall performance and readiness of the Military Personnel Division. He provided all facets of personnel service to 30,000 Active Army, National Guard and Reserve Component Soldiers and Officers at Fort Sill for training. He has cross-trained his personnel to perform any task within the section. Additionally, he has spent countless hours to meet all suspenses to complete any job. Darryl has developed and implemented quality and cost saving initiatives in his branch that have been adopted in other areas resulting in benefits realized across the Army. Darryl is a wonderful leader at work and contributes to his community by volunteering for many charitable projects including his

unwavering support of disabled veterans.



Suzanne Chandler

~Supervisory~

Mike Monroney Aeronautical Center – Oklahoma City



As manager of the FAA Academy's Finance and Services Branch, Suzanne Chandler is responsible for the oversight and management of the budgets for seven separate technical training lines of business (LOB's), including Operations, Airport Trust, and Facilities and Equipment (F&E) allocations, and a Franchise organization responsible for the agency's international training mission. Combined, their total in fiscal year 2013 was \$122.1M. In addition, Suzanne administers the development, implementation, and continual improvement of business systems and practices across the Academy to ensure most efficient use of resources, and provide the Academy's leadership team with the most current financial and business information necessary to their decision-making process. In the current volatile federal

budget environment, she leads her team of eight analysts by example, demonstrating the highest level of integrity and commitment to the mission, and inspiring the same in her team members.

Thomas Chidester

~Supervisory~

Civil Aerospace Medical Institute – Oklahoma City



Dr. Thomas Chidester is being recognized for his outstanding accomplishments in the promotion of Aviation Safety in the U.S. and abroad through the exercise of outstanding leadership and professionalism in the development and implementation of aerospace human factors research programs. The end products of his outstanding self-initiative, motivation, and creativity not only benefit the civil aviation community, but the passenger population as well. Under Dr. Thomas Chidester's leadership, the Aerospace Human Factors Research Division team at the FAA Civil Aerospace Medical Institute has produced outstanding human factors research accomplishments to enhance aviation safety and support the FAA's efforts to improve the effectiveness and efficiency of the National Aerospace System in the years to come.



Lonnie E. Everhart

~Supervisory~

Aeronautical Navigation Products – Oklahoma City



Lonnie Everhart is an exceptional supervisor for the Federal Aviation Administration's Aero Navigational Products Division located at the Mike Monroney Aeronautical Center in Oklahoma City, Oklahoma. Besides being an exceptional person, he is a true leader with outstanding communication, collaboration, people and technical skills. He can be counted on to solve "tough issues" in a timely, accurate manner. In addition to supervising the team's daily operations, he goes above and beyond his normal duties by mentoring and coaching other employees and applying leadership skills that enhance the total team's operation.

Janie Sue Lloyd

~Supervisory~

Veterans Affairs Medical Center - Muskogee



Ms. Janie Lloyd is a visionary and inspirational leader who exhibits her commitment to Veterans and staff by her actions and her motivational style of leadership. She is the Assistant Facility Chief Logistics Officer (AFCLO) and has served the Jack C. Montgomery VA Medical Center for over 33 years, beginning her career as a GS-3. Ms. Lloyd stepped up to the challenge when she served as the Acting Chief Logistics Officer for over a year when the previous Chief retired. She also served an additional eight months as Acting FCLO in FY 2013 when the new Chief was serving temporary duty at another facility. She is committed to Veterans, the employees and the VA. She has provided leadership that involved planning, coordinating and evaluating the Logistics and supply chain actions required and exceeded ALL

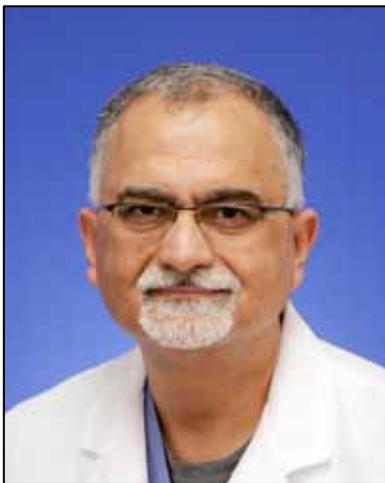
performance measures defined by the facility's network office.



Feroz Maqbool, M.D.

~Supervisory~

Veterans Affairs Medical Center – Oklahoma City



As Chief of Radiology, Dr. Maqbool provides radiology service with outstanding leadership and guidance. Dr. Maqbool's leadership style enables his department to perform above expectations by empowering his staff with the ability to evaluate the situation, make decisions, and actively act on and problem-solve those decisions. Dr. Maqbool has developed, and continually enhances, his inter-staff relationships. In Dr. Maqbool's capacity as the Chief of Radiology and the Chief of Vascular Interventional Radiology, he directly supervises and directs a staff of nurses, radiologic technologists, administrative personnel, residents and students in the accomplishment of routine procedures to the state of the art and pioneering procedures. By serving in these positions, he is considered, and demonstrates on a daily

basis, an expert in his field in evaluating the situation, guiding his staff through procedures and making quick and informed decisions to address the care of our patients in a timely manner.

Pam Stephens

~Supervisory~

Veterans Affairs Regional Office - Muskogee



While some may adhere to the old motto, “lead, follow, or get out of the way,” Pam Stephens’s mantra is, “lead, lead, lead.” She is a dedicated, caring leader at the Department of Veterans Affairs. Her emphasis is always serving veterans first, followed closely by creative ways to motivate and inspire employees under her supervision. No task is too large or too small for her to be engaged and interested. Her engaging manner and desire for everyone to succeed brings out the best in others and instills confidence.

Through her leadership and quest for the best, the Education National Call Center is one of the best of VBA, according to JD Power, and is comparable to top achieving call centers in private industry.



Did you know?

The Shared Neutrals Program is a project of the Oklahoma Federal Executive Board (FEB) to provide mediation as an alternative to resolve disputes in the federal workplace. The shared resources of the Oklahoma federal community form a cadre of interagency mediators, trained in partnership with the State Supreme Court of Oklahoma, Oklahoma City VA Medical Center (VAMC), the Equal Employment Opportunity Commission (EEOC) and various other participating federal agencies throughout Oklahoma. The vision is to resolve disputes at the earliest possible date to increase the quality of communication within the workforce, resulting in maintaining a productive work environment and reducing cost and time involved in the process.

Interagency mediation services coordinated through the FEB’s Shared Neutral’s Program had 51 requests and 42 resolutions creating a total cost avoidance of \$1,976,805.94 for the fiscal year 2013.

Outstanding Technical, Professional and Administrative, GS-8 and below



Fire running, wild land fire suppression Operations at BIA, Chickasaw Agency

Sequoyah National Wildlife Refuge: Horton Slough Nature Trail at Sally Jones Lake



In every block of marble I see a statue as plain as though it stood before me, shaped and perfect in attitude and action. I have only to hew away the rough walls that imprison the lovely apparition to reveal it to the other eyes as mine see it.

–Michelangelo 1475

Roosevelt Anderson

~ Technical, Professional and Administrative, GS-8 and Below~(DOD)

US Army Garrison – Ft. Sill



Roosevelt Anderson serves at the lead Operations Assistant for the Ceremonies Section. Mr. Anderson's performance has been nothing short of exemplary since assuming his position. On average, the Ceremonies Section plans and executes over 70 high-visibility events annually for Fort Sill's Commanding General and other Senior Leaders. Additionally, the ceremonies section supports other installation directorates and units in planning and executing internal and external special events and ceremonies. Mr. Anderson's keen eye for minute detail, coupled with his conceptual abilities, ensures each event is conducted in the most professional manner and to the highest standard possible. Mr. Anderson is considered Fort Sill's subject matter expert on military customs, courtesies and protocol. He strives for perfection in all that he does and has a passion for training

Soldiers and Leaders. Mr. Anderson always makes a concerted effort to train Soldiers and Leaders what "right" looks like: he can always be found in the middle of a group of Soldiers explaining individual drill for the finer points of customs and courtesies.



Amanda M. Lenamond

~ Technical, Professional and Administrative, GS-8 and Below~(DOD)

71st Flying Training Wing – Vance AFB



TSgt Amanda Lenamond has provided outstanding support to the 71st Flying Training Wing at Vance Air Force Base in Enid, OK. She is a true professional, exceeds all expectations, and shines as an example to all in our organization. As an Aerospace Medical Technician, TSgt Lenamond was handpicked above her peers to lead a family practice team of 13 providers, medical technicians and nurses. As team lead, she ensured perfect execution of \$857,000 in medical care. She was her senior director's top choice to instruct medical risk mitigation to 103 medical providers, reinforcing patient safety. Her attention to detail increased the survivability of four patients when they presented with chest pain. She expertly treated the four individuals by performing EKG's, administering IV's and

preparing the patients for immediate transport to higher level medical facilities. As an Active Duty service member, she has developed numerous benchmark processes that improved morale and helped ensure our organization's mission success.

Angel Harris

~ Technical, Professional and Administrative, GS-8 and Below~
Veterans Affairs Regional Office - Muskogee



Angel Harris is a Claims Assistant assigned to the Intake Processing Center (IPC). The IPC processes incoming mail for the Muskogee Veterans Service Center (VSC) and averages 1,000 pieces of mail daily. The VSC recently implemented Veterans Benefits Management System (VBMS), an initiative to process veteran claims in a paperless environment. Converting to a paperless environment is critical to VA's commitment to ending the backlog in 2015. Angel is a VBMS Super User and provides VBMS training and resolves issues. When claims processing documents require expeditious upload, Angel coordinates the request with the scanning contractor and ensures action is completed as soon as possible. She consistently maintains a positive, can-do attitude.



Marilyn M. McComb

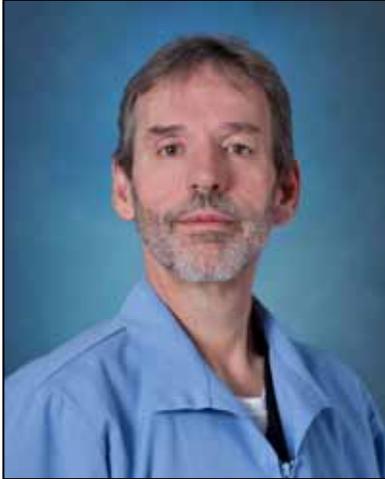
~ Technical, Professional and Administrative, GS-8 and Below~
Mike Monroney Aeronautical Center – Oklahoma City



Marilyn McComb is a Program Analyst performing work on both parts agreements and service order agreements for the Revenue Branch of the Business Systems Group in the FAA Logistics Center. Prior to Marilyn's arrival, the FAA Logistics Center had a backlog of non-reconciled, closed agreements. During the calendar year 2013, there were 224 agreements fully closed. For the FAA, these agreements allowed for the de-obligation of \$810,120.98. Marilyn organized, sorted and filed approximately 1,000 agreements and revisions. She continues to process reconciliation and close forms for expiring agreements. Her commitment to a "job well done" is beyond equal. Her devotion to the accurate reconciliation of dollars expended on services or parts by the FAA Logistics Center saves the taxpayer in the end. This individual produces positive results for our customers and in turn the FAA Logistics Center itself.

Ricky Earl Scott

~ Technical, Professional and Administrative, GS-8 and Below~
Veterans Affairs Medical Center - Muskogee



Ricky Scott is one of those rare individuals that is an informal leader. He has the unique ability to motivate and guide others to take initiative to achieve results. He has been requested to serve on numerous Six Sigma teams for the medical center. He looks for solutions and can conceptualize challenges and work through processes and systems to seek productive alternatives. Mr. Scott identifies problems and works to eliminate those that impede within-department, and across-department collaboration and knowledge-sharing. The systems that Mr. Scott has improved include creating inventory sheets with the inventory numbers and par levels for secondary supply areas for the inpatient and outpatient units. This has increased the efficiency of the Supply Technicians to provide clinical supplies on the units, as well as an invaluable tool to orient

new staff to the department.



Teresa Winegamer

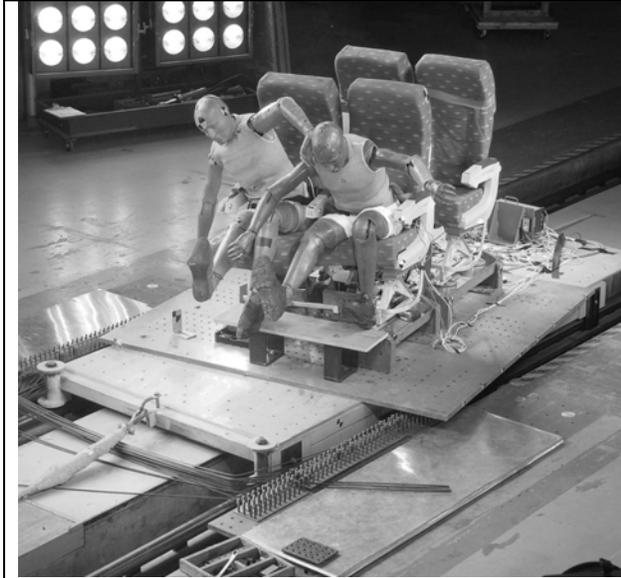
~ Technical, Professional and Administrative, GS-8 and Below~
Flight Inspection Services – Oklahoma City



Terri is an integral part of the Aircraft Maintenance & Engineering Group team. She established office procedures that have increased efficiencies and as a result, we have been able to operate successfully with no subsequent increase in support personnel. She goes the extra mile to design solutions that create customer value. Because of this, our administrative clerical functions flow more efficiently. Terri demonstrates deep compassion for elders and for those in the community who are not able bodied. This is demonstrated through her work with the Meals on Wheels Program. Terri does not stop there: she is very passionate about pets. Many times situations occur where family dynamics change and/or incompatibility arises between families and their pets. Terri offers to assist, actively searching to place the pet with a compatible family.

We appreciate Terri's accomplishments at work, in the local community and are very proud to have her on our team!

Outstanding Technical, Professional and Administrative, GS-9 and above



Anthropomorphic Test Dummies utilized by the Civil Aerospace Medical Institute that help researchers understand what happens in aircraft crash scenarios, and how to better protect occupants from injury.



Minerals Management is responsible for ensuring that energy producers accurately report and pay royalties on Federal and American Indian lands in Oklahoma



Soldiers from the 2nd Battalion, 2d Field Artillery, fire their salute cannons in front of McNair Hall, Fort Sill Headquarters, at the annual Memorial Day ceremony

If your actions inspire others to dream more, learn more, do more and become more, you are a leader.
—John Quincy Adams

Edward M. Graham

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

72nd Air Base Wing – Tinker AFB



Mr. Graham manages \$7 million in contract with 76 employees in a cost savings manner while maintaining service levels. His efforts have saved Tinker AFB \$1.48 million annually and returned \$209 thousand to help pay unfunded contracts. Ed was the integration manager for the largest change to Air Force computer support, AFNET migration, in a decade. His efforts allowed the AFNET migration to accelerate the schedule by 50% and maintain service levels to customers after the change. Ed is a technical Go-To expert on IT contracts and is involved in two major IPT's on base to review contracts for savings opportunities. Ed's impacts are strategic for Tinker AFB's 26,000 employees who use the Air Force computer network.



Albert G. Meiss III

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

Air Force Life Cycle Management Center – Tinker AFB



Mr. Albert Meiss displayed technical expertise and leadership as the lead engineer and acting supervisor for the B-2 Engineering Element A, B-2 Sustainment Branch, B-2 Division, Fighter/Bombers Directorate, at Tinker Air Force Base, Oklahoma, resulted in outstanding engineering support to the 509th Bomb Wing, Whiteman AFB, Missouri. His drive to improve processes, ensure quick and accurate engineering support, and disciplined systems engineering and airworthiness processes have greatly contributed to the B-2 Sustainment Branch vision of proactive and responsive sustainment enabling B-2 operations through 2058. His actions have mitigated in-flight safety issues and ensured systems integrity while increasing B-2 aircraft availability. Mr. Meiss' aviation experience and problem solving abilities

are evident in every challenge.

Tony Phillips

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

US Army Garrison – Ft. Sill



Tony Phillip is a hardworking, dependable employee that comes to work, ready to work. He always has a pleasant demeanor in every situation regardless of the issue or the person with the issue. Tony Phillips completed OPSEC Level 3 training and has arranged for OPSEC Level 2 instructor recertification and conducted an OPSEC Level 2 course as an instructor. He is always willing to assist with training. Monthly, he provides an OPSEC briefing for new employees. He continually works to improve OPSEC within Fort Sill and enhance OPSEC consciousness of unit leaders, who are ultimately responsible for information posted to the Fort Sill intranet, SharePoint and internet websites. He continues to exceed customer's expectations with his ability to get the job done, while displaying a gracious attitude and willingness to

do what it takes to get the job done right the first time!



Victor Sears

~Technical, Professional and Administrative, GS-9 and Above~(DOD)

US Army Corps of Engineers - Tulsa



Mr. Sears is well respected in the electrical engineering discipline and considered a subject matter expert in power distribution. His services are regularly sought out to support projects of national or international significance. In 2013 alone, Mr. Sears contributed to successful completion of more than 20 different projects in support of the Army's mission with annual construction placement of approximately \$133M. Mr. Sears is a very effective communicator and goes out of his way to include all project stakeholders. His communication transparency promotes timely problem resolution and effective management of project expectations. High levels of customer satisfaction and overall organizational success are in part attributed to Mr. Sears' efforts. He continually places duty about self,

demonstrates unwavering support and exhibits utmost integrity in the discharge of all responsibilities. Mr. Sears reflects great credit upon himself, the U.S. Army Corps of Engineers, and all Public Service Employees.

Terry Anderson

~Technical, Professional and Administrative, GS-9 and Above~
Veterans Affairs Regional Office - Muskogee



Terry is known as an employee who is willing to step up, go the extra mile, and volunteer to do tasks that better the claims process for Education benefits. He is willing to test new technology and new procedures to ensure it is ready for all other claims examiners to use. He will work on Sundays or come in late at night. There are very few tasks he won't do if it means making things better for our veterans and their families. His particular area of expertise is processing very difficult cases involving dual entitlement. His ability to understand and process those claims has resulted in those cases being processed very quickly. His knowledge and expertise have a direct impact on the organization and the veterans we serve.



John Michael Basham

~Technical, Professional and Administrative, GS-9 and Above~
Veterans Affairs Medical Center - Muskogee



Mike Basham has worked in various roles throughout his 24-year career at the Jack C. Montgomery VA Medical Center and served in the U.S. Army from 1975 to 1981. He is a prime example of a Veteran serving Veterans. Mr. Basham is the subject matter expert and catalyst for the supply chain management function for Central Supply & Inventory. He looks for ways to not only meet, but exceed performance measures and continues to do so as recognized by the facility's best "days of stock on hand" in the facility's network office for the past five years. Mr. Basham demonstrates commitment to service and advocacy for Veterans and exhibits his commitment to serving those who directly care for our Veterans.

Craig Fishbein

~Technical, Professional and Administrative, GS-9 and Above~

Mike Monroney Aeronautical Center – Oklahoma City



Mr. Craig Fishbein of the FAA's Logistics Center has been instrumental in the successful deployment of two technologically advanced systems used to detect illegal border crossing attempts on the southern and northern border of the United States. Mr. Fishbein manages the maintenance of generators used to power the sophisticated systems on the Mobile Surveillance System (MSS) and Mobile Surveillance Capability (MSC) systems used by Customs & Border Protection. These two systems operate on a 24/7 basis in very harsh conditions. They will not function without reliable generator power. Mr. Fishbein has not only improved MSS and MSC availability significantly through his actions but has also reduced overall program costs through his meticulous attention to preventive maintenance requirements

and establishment of bulk purchase agreements with key service providers. Mr. Fishbein's dedication and professionalism ensure that the border protection capabilities of the United States remain operational.



Loretta Neal

~Technical, Professional and Administrative, GS-9 and Above~

Flight Inspection Services – Oklahoma City



Loretta Neal is a stellar performer and outstanding employee who demonstrates her aptitude by producing results. Her unwavering determination was present as project lead of AMEG's aircraft maintenance manuals and documents conversion from paper to digital media. She is extremely focused and motivated which was demonstrated as she faced and overcame project challenges. Though this conversion is now complete, Loretta continues to search for ways to integrate new technologies, streamline processes, and increase efficiencies. Loretta is an integral part of the success of our organization and we are proud to have her as an employee.

Patrick Quigley

~Technical, Professional and Administrative, GS-9 and Above~

NEXRAD Radar Operations Center – Norman



Mr. Patrick (Pat) Quigley’s job accomplishments have had significant and positive impact for the Nation’s National Weather Service, DOD, and FAA which electronically collect NEXRAD weather radar Level II data. He has become the go-to Systems Engineer for troubleshooting critical Level II data issues in the field, the Telecommunications Operations Center, and the Radar Operations Center. Pat significantly contributed to and supported engineering development efforts to complete 100% of the NEXRAD network data collection, by finalizing the addition of eight Air Force NEXRADs and five FAA NEXRADs for Level II data collection and dissemination. Additionally, he was a key leader to IT security reauthorization efforts to maintain security for four NWS

radar systems, and managed a system that monitors the status of NEXRAD communications for the NEXRAD Customer Hotline and Engineering needs. He developed, implemented, and documented a custom network monitoring system and trained ROC personnel on use.



Ronald Wanhanen

~Technical, Professional and Administrative, GS-9 and Above~

Federal Emergency Management Agency, Region 6



Mr. Ron Wanhanen, a FEMA R6 Risk Analysis Senior Engineer, was deployed to Oklahoma City, OK as the Hazards Performance and Analysis Group Supervisor in the Hazard Mitigation Branch for DR-4117. His work during the recovery efforts included forming and leading a team of experts from various universities and professional organizations to review and analyze the performance of residential safe rooms during the tornado outbreak in Moore, OK. Mr. Wanhanen established another team of professionals that examined larger buildings and schools. During the school inspections, Mr. Wanhanen recognized a need to make the existing schools safer and began formulating a program that includes education of design

professionals in the classroom and the field. This program requires design professionals to actually perform an assessment of a local school at the completion of the classroom work, immediately putting to practice the procedures just learned. This program is now nationwide, with course attendees from all around “tornado alley.”

Outstanding Trades and Crafts



Inside the nearly mile-long Oklahoma City Air Logistics Center at Tinker Air Force Base, a KC-135 is stripped of its paint and engines and most of its interior while undergoing detailed depot maintenance. Mechanics inspect every inch of the jet, replacing and repairing the Air Force workhorse to keep it flying in support of missions world-wide. (Air Force photo by Margo Wright)



Army Corps of Engineers: Hydropower Turbine at Webbers Falls, Oklahoma

It is the child in man that is the source of his uniqueness and creativeness, and the playground is the optimal milieu for the unfolding of his capacities and talents. —Eric Hoffer

Joseph Don Coyner

~Trades and Crafts~(DOD)

Air Force Life Cycle Management Center – Tinker AFB



Mr. Joseph Coyner displayed superb technical expertise and leadership as the lead Fuels System Equipment Specialist (ES) for the B-2 System Sustainment Branch, Tinker AFB, OK. He was locally identified as the top performer in his career field with a relentless pursuit in obtaining a highly effective ES program. His drive and responsiveness proved critical while providing the root-cause analysis identified from several parts used on the B-2A Bomber, mitigating potential mishaps and producing cost saving measures totaling approximately \$160K. Joe's military background and problem solving abilities are evident in every endeavor he faces and continues to welcome obstacles some consider to have results that are unobtainable. His "can do" spirit ensured that B-2 personnel continued working with the equipment necessary for the 509th

Bomb Wing to provide exemplary support for worldwide combat operations.



Lance C. Goeman

~Trades and Crafts~(DOD)

552^d Air Maintenance Squadron – Tinker AFB



During the past year, Senior Master Sergeant Lance Goeman was entrusted with fifty-five Air Force men and women whose primary duty is to maintain \$17.4 million of tools and equipment for the E-3 AWACs aircraft. The daily efforts of Sergeant Goeman contributed directly to the 1406K+ hours flown by AWACS aircraft at Tinker Air Force Base in 2013. Of these hours flown, Team Tinker directly supported combat missions abroad, as well as, provided secure air travel for the President of the United States. Sergeant Goeman maintained good community partnerships with Del City and Midwest City through his strict adherence to environmental compliance standards and was given high marks in environmental inspections. SMSgt Goeman is also an active community member who supports not only Air Force Associated events, but local communities' initiatives. Sergeant Goeman served as junior Airmen at the annual Maintenance Group Turkey feed that served over one

thousand service men and women and their families, also he supported local charities and fundraising such as the Oklahoma Piecwalk that raised \$130 thousand dollars for Autism Spectrum awareness, and encourages the men and women who serve alongside him to also participate in their local community.

Leon J. Slack

~Trades and Crafts~(DOD)

US Army Garrison – Ft. Sill



Mr. Slack is a highly skilled technician. He takes pride in his work and always strives for the best result or product. He and his team prioritize equipment maintenance to ensure repairs are the linchpin to aviation safety. He ensures that equipment upgrades and repairs remain transparent for the air traffic controllers and the flying community. Mr. Slack is a master at training other technicians to gain skills and techniques. He pursues opportunities to provide hands-on training for other employees within the unit. He pushes other employees to gain certifications on all the systems within the unit. His efforts have created a team of technicians that can respond to various equipment failures in the absence of a primary expert.



James Bell

~Trades and Crafts~

Mike Monroney Aeronautical Center – Oklahoma City



James Bell is an FAA employee who has made significant and quantifiable contributions to ensure that our National Airspace System (NAS) continues to function safely and efficiently. Mr. Bell's innovative solutions and dedication to the mission help ensure that fabricated components for the NAS are made with the optimum balance of quality, manufacturability and cost. Mr. Bell questions established methodologies for creating parts and creates new, more efficient processes and products. As an example, Mr. Bell's redesign of the Hoelting Aiming Device Protractor Housing for the Medium-Intensity Approach Lighting System (MALSR) netted over \$16,000 in annual savings. Mr. Bell freely shares his knowledge of machining with his fellow employees enhancing their ability to contribute to the

organization and increasing the efficiency of the overall operation. His dedication to the mission is evidenced by tangible results which have been with commitment well beyond the normal expectations of his position.

Dan Eppler

~Trades and Crafts~

Veterans Affairs Medical Center – Oklahoma City



Mr. Eppler is a person that has so many great intangible qualities and skills with regard to his work ethic & skills. He is very passionate about his job, the VA medical center and the people we serve. He has displayed superior team work as he stepped up tremendously by voluntarily taking over the fire alarm system throughout the entire hospital. He serves as the go to man in regards to addressing and resolving any significant issues regarding the fire alarm on the system, works with contractors, project department and other trades dealing with anything on the system in the Medical Center. He has been instrumental in the success of the Lean Management Project that decreases the amount of time patients have to wait on their motorized wheelchairs and scooters. He has saved the hospital thousands of dollars by

assembling the chairs instead of waiting for contractors. Mr. Eppler's positive attitude and sincere approach also results in excellent customer satisfaction.



Joseph K. McDonald

~Trades and Crafts~

Flight Inspection Services – Oklahoma City



Joseph McDonald is an exceptional employee and we are proud to have him as a Quality Assurance Specialist in our organization. He pursued the rigorous process to obtain the FAA's ODA designation. These credentials are vitally important as it grants our organization the authority to approve major changes to the aircraft's original specifications which enhance the agency's capabilities to perform worldwide flight inspection. He has been dubbed the unofficial quality mentor. Under his tutelage, lesser experienced technicians have gained valuable knowledge about FAA policies, practices, procedures and are now better equipped to perform airworthiness inspections. Joe works diligently with two organizations, one is the Oklahoma Scottish Pipes and Drums and the other is the Oklahoma Westie Rescue (OWR). As an accomplished bagpiper, he performs at various functions including parades, festivals, and funerals. He works to preserve and perpetuate the Scottish piping traditions, customs, and attire. As an

OWR rescuer, he cares for, grooms, and trains dogs, ultimately transforming them into adoptable pets.

Outstanding Team Award



Lightning makes a show after VORTEX2 operations ended for the day. The vehicle is called a mobile mesonet, and is outfitted with weather instruments to measure the atmosphere as it drives through the storm. Photo Credit: J.J. Gourley, NOAA/NSSL

507th Air Refueling Wing



Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit.
—Aristotle

138th Logistics Readiness Team

~Outstanding Team Award~

138th Fighter Wing - Tulsa

The 138 LRS team members are leaders in innovation locally developing & implementing a fuel volume daily gain/loss accounting tracker program, enabling early identification of trends in potential losses for all grades of fuel. The team consists of groundbreaking cost-cutters who installed and implemented a Product Recovery System to remove damaging water in fuel tanks at the Base Service Station with repair cost savings potential of \$10,000/vehicle. Personnel rapidly delivered life-saving equipment to aid tornado disaster recovery in Moore, OK directly contributing to rescue of more than 100 trapped victims. They were on scene within hours and worked tirelessly to assist rescue & recovery efforts demonstrating commitment to state emergency response mission & local community support. The team hosted an Employer Support Guard and Reserve (ESGR) Patriot Award event for the employer of a squadron member highlighting the unit's dedication to drill status guardsman personnel and to their civilian employers.



138th Logistics Readiness Team

AMP-300 Team

~Outstanding Team Award~

Mike Monroney Aeronautical Center – Oklahoma City

During the recent storms in Oklahoma, the Operations & Maintenance Division (AMP-300) Team demonstrated excellence in emergency response and recovery. The May 31 tornado activity in Oklahoma City left several buildings damaged at the Aeronautical Center. The entire 1,100 acre Aeronautical Center was left without power, with downed trees, damaged equipment, and building leaks. The recovery would have to start immediately to enable the Aeronautical Center to open Monday. The AMP-300 Team consisting of Jon Hall, Team Lead and Emergency Readiness Officer (ERO), and Travis Hildebrand, Team Lead, quickly responded to begin the laborious task of getting everything operational during the weekend. Upon arriving at the Aeronautical Center the night of May 31, it was not only difficult to complete an analysis due to darkness but also dangerous with down power lines across the city. Due to outstanding efforts by AMP-300, the Aeronautical Center was business as usual on Monday morning.



AMP-300 Team

Nominees:

Jon Hall
Travis Hildebrand

F119 Engine Team

~Outstanding Team Award~

Air Force Life Cycle Management Center – Tinker AFB

The F119 team superbly implemented a strategic plan to effectively manage the program during a transition period and manpower challenges resulting in continued F119 engine mission success. The team's flawless coordination of information across several organizations fostered a team environment and reduced the life cycle cost of the F119 engine. The team's superb program management and development of a 4325 TAC Induction Plan reduced the contract value by \$137M, ensuring the program would be below the constrained program budget. Without the development and use of expertise from across the directorate the F119 program would not have continued the same success it saw in previous years. The dedication and planning has laid the groundwork for future success of the F119 program. In addition, dedication of the team ensured all F-22 missions were flown, including all sorties for the Hickam AFB ORI, after they identified several sustainment issues prior to TCTO release.



F119 Engine Team

Nominees:

Robert Shannon	William Pogorzelski	Tom Donaldson
Lt. Christopher Faxon	Chuck Kitchell	James Williamson
Scott Shaw	Jonathan Morgan	Jennifer Brown
Don Stoepker	SMSgt Shawn Warren	Chuck Sargeant
Sharron Williams	Jon Sutterfield	John Baez
William Hancock	Steve Bobadilla	Yancee Burchett
Logan Hanni	Glen Larsen	Kelley Van Etten
Tony Ruscello	Stephen Bilen	Steve Brinkman
Amanda Bryant	Gary Burns	Dan Day
John Guernsey	Rhett Morton	Lt Aadit Patel
Mike Santalucia	Dan Sartor	Michele Shontz
Sandy Smith	Bart Kenney	Chris Fitzgerald
Rick Zigman	Rick Zigman	Deb Leister

Airfield Operations Division

~Outstanding Team Award~

US Army Garrison – Ft. Sill

The Airfield Operations Division, Directorate of Plans, Mobilization, Training and Security (DPTMS), Fort Sill, Oklahoma has effectively, safely and efficiently operated Henry Post Army Airfield this past year under extremely demanding fiscal and operational conditions. This team extra effort is demonstrated by the following: Providing and preparing airfield facilities to U.S. Army's Aviation and Missile Command (AMCOM) IAW Fort Sill/AMCOM signed Memorandum of Agreement (MOA) to store the entire 37 aircraft C-23 fleet with Ground Support Equipment (GFE) and government owned parts. The value of these aircraft/GFE/parts is over \$50 Million dollars; Processed and turned in excess government furniture and equipment property valued at \$225,831 to Defense Logistic Agency (DLA) –Disposition for reutilization; Coordinated with National Geospatial-Intelligence Agency (NGA) to conduct a required five year airfield/NAV-AID/obstruction engineer survey of Henry Post Army Airfield. The NGA survey team was used instead of a contracted service that will directly save Fort Sill approximately \$65K in FY 14.



Airfield Operations Division

Nominees:

Randy C. Palmer
Stephen A. Carroll
Wayne S. Guffy Jr.
Charles E. Henderson
Harold L. Helms

Air Force Sustainment Public – Private Partnership Team

~Outstanding Team Award~

Air Force Sustainment Center – Tinker AFB

The Air Force Sustainment Center PPP Team successfully standardized the PPP process, resulting in a substantial savings in time and manpower for the Air Force and industry. This facilitated PPPs with industry grants such as Boeing, General Atomics, and Raytheon. These PPP's provide the Air Force with additional workload, innovation to equipment and processes, advanced skills, and workforce knowledge gain. The Team has worked diligently to cultivate an open relationship across the enterprise, resulting in improved morale and esprit de corps. This extensive knowledge base and unconstrained collaboration has paved the way to successful negotiations with many industry partners. The success of the Team's standardization efforts, activities and processes have not only improved efficiencies throughout the Air Force and industry, they are being utilized as benchmarks as the DoD and the industrial base transform their business practices in order to glean success in the changing fiscal climate.



Air Force Sustainment Public-Private Partnership Team

Nominees:

Bradley Adams	Noel Anderson	Lt Col John Degnan	Courtney Clark
Herbert Duncan	Misty Goss	James Howarth	Chris Jones
Walter Mullins	John Page	Alene Park	Shannon Wagner
Ashley Wilder	Earl Williams		

Army NAFIS Installation Team
 ~Outstanding Team Award~
Flight Inspection Services – Oklahoma City

The FAA/Army NAFIS Installation team installed the FAA’s latest flight inspection system in a new aircraft purchased by the Army, while staying \$414K under budget, and six months ahead of schedule. The team was able to accomplish this through proactive project management and creative approaches in performing each task. The overall project was broken down into smaller parts and grouped according to certification effort, complexity, and logical timing. Engineering redesign of the system helped to facilitate efficiency, as well as a philosophical change in how Quality control inspection was arranged and accomplished. All-in-all, every member of the team was dedicated and committed to successful completion of this project on-time and under budget. The knowledge and experience gained from this project are invaluable, tangible benefits that can be re-used again and again.



Army NAFIS Installation Team

Nominees:

John Boyd	Chris LeGrange	Michael Burgan
Shawn Tatyrek	Darrell Crittenden	Joseph MacDonald
Charles Becton	Larry Madison	Harrison Pennel
Rickey Baker	Luke Dear	Brandon Jones
Jeremy Reid	Britt Salter	Kenneth Janda
Veronica Lindsey	John Fritz	Frederick Wild
Brad Snelling	David Stanko	Robert Dale
Tyler Cougar	Henry Pope	Rusty Barger
Buck MacGowan	Dan Searle	Keith McCaul
Ryan Gilbert	Steven Owen	Robert Emerson
Robert Davis	Robert Tenpenny	John Nurick
Jeanie Lindsey	John Dengler	Bryan McFarland
Tien Bach	Steven Pebbles	Paula Sheler
Kim Mittlestaedt		

Army Team 1
~Outstanding Team Award~
Aeronautical Navigation Products – Oklahoma City

The Army Team consists of three Aeronautical Information Specialists from the Federal Aviation Administration, Aeronautical Navigation Products, and the Instrument Flight Procedures Group, located at the Mike Monroney Aeronautical Center in Oklahoma City, Oklahoma. Besides being an exceptional flight procedures development team, they are deeply involved in all technical aspects of the job and assist others in a willing manner. They can be counted on to solve “tough procedural issues” in a timely, accurate manner. In addition to supporting the flight procedure production efforts within the team, they go above and beyond their normal job duties by mentoring other employees and applying leadership skills that enhance the total team’s operation. On many occasions they are selected as a point of contact to field and answer questions related to Army support. All three Team members have management and peer support alike for their roles and responsibilities during daily operations.



Army Team 1

Nominees:

James P. Haugh
Rake McGraw
Vinny Willis

Environment of Care Team
~Outstanding Team Award~
Veterans Affairs Medical Center – Oklahoma City

The EOC team of Chris Leavitt and Rich Henry has provided significant support to the Medical Center and veterans by ensuring that all Environment of Care operations are maintained at an exceptional level during severe staffing shortages. Chris and Rich, through significant personal sacrifice, were able to complete respirator fit testing for 1,200 medical center staff in a single month. They did this while continuing to perform the job duties of their positions. Working almost nonstop during this month, they were able to coordinate fit testing to meet the needs of the medical center’s various services including those working late night, early morning and weekend shifts. Their dedication and professionalism serves as an outstanding example of team work.



Environment of Care Team

Nominees:

Chris Leavitt
Richard Henry

Pressure Ulcer Prevention Team
 ~Outstanding Team Award~
Veterans Affairs Medical Center - Muskogee

The Pressure Ulcer Prevention Team has made a significant impact on quality, value, and safety for the Veteran, the facility, and for employees at the Jack C. Montgomery VA Medical Center (JCMVAMC). From March to October 2013, the medical center has seen an 85% reduction in Hospital Acquired Pressure Ulcers. This translates into an estimated cost savings for the facility of \$425,000. The medical center serves approximately 37,000 Veterans, of which many of them have multiple co-morbidities that put them at risk for the development of pressure ulcers. This team has spent a tremendous amount of time ensuring that all aspects of skin care are addressed, treated, and documented accurately and precisely. As a result of their efforts, JCMVAMC will continue to see a decrease in pressure ulcers, a continued increase in patient and employee satisfaction, and cost savings to the facility. This team believes in “Excellence Starts With Me” and has empowered the front-line staff to speak up, take action, and ensure that quality, value, and safety is always at the forefront for the Veterans we serve.



Pressure Ulcer Prevention Team

Nominees:

Debbie Baker	Jaquita Gardner
Lynette Gunn	Linda Miller
Johnita Moore	Bonnie Pierce-Guthrie
Joyce Smithling	

ROC Dual Polarization Logistics Team

~Outstanding Team Award~

NEXRAD Radar Operations Center – Norman

The National Weather Service’s Radar Operations Center Dual Polarization Logistics Team is recognized for their resourcefulness and innovative leadership over government and contractor efforts, assuring acquisition officials the prerequisite support infrastructure for this vital program was thoroughly tested before deployment of the \$57M Dual Polarization upgrade. The implementation of Dual Polarization technology on the Nation’s network of NEXRAD Weather Radars was the most significant technical modification ever completed since installation of Doppler technology. The team’s success assured field technicians have all material required to sustain operations of the newly deployed capability. This modification project enhanced the USA’s Weather-Ready Nation status, enabling a vastly improved capability to analyze and support life-saving advisory and warning operations plus the FAA’s and Air Forces safety of flight operations.



ROC Dual Polarization Logistics Team

Nominees:

Peter Grant	Cheryl Stephenson
Anthony Marci	Ramon Gonzalez
Jerrod Walker	Danny Green
Donna Kitchell	Chris Hunt

Veterans Service Center Public Contact Team

~Outstanding Team Award~

Veterans Affairs Regional Office - Muskogee

Following the devastating tornadoes that hit the Moore and El Reno communities in May 2013, the Oklahoma City Outbased Office team quickly became involved with outreach to the tornado victims. The Outbased Office served on a mobile team that traveled to three different locations over a 19 day period. The team worked out of a mobile trailer and took claims for disaster relief grants and benefit claims. Many of the veterans the team provided assistance to were referred by FEMA. The team also coordinated expedited processing on claims due to financial hardship situations. The team encountered veterans who were experiencing medical emergencies and coordinated assistance with the Oklahoma City VA Medical Center. The team assisted 186 veterans and processed 27 claims. The VSC Public Contact Team in Muskogee also provided assistance to Oklahoma veterans who were impacted by the tornados. Over 850 grants were approved over a three week period.



Veterans Service Center Public Contact Team

Nominees:

Rhonda Taylor

Brenda Chavira

Mitzi Park

Thank you for joining our celebration!



Fireworks crackle over the city of Altus reservoir as part of the July 4 Independence Day celebration in Altus. The annual firework display is free to the public. (U.S. Air Force photo by Tech. Sgt. Brian Boisvert 97th Air Mobility Wing)